

Tina Kotek, Governor

June 7, 2024

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To all OSH staff,

This Administrative Directive replaces the directive issued in email yesterday (June 6) and modifies and adds to Oregon State Hospital Nursing Protocol number 2.020 "Continuous Rounds, Census, and Milieu (RCM) Management" and adjusts expectations for Nursing performance.

To keep the hospital in compliance with Centers for Medicare and Medicaid Services (CMS) and to support the upmost care of our patients, it is my directive that, effective Wednesday, June 12 at 0700:

- At the top of the hour, every hour, there must be two nursing staff per unit conducting viability checks. In addition to the person assigned to RCM, the second staff may be the person assigned to Safety and Security management (SSM) or any available nursing staff.
 - The staff assigned to RCM is still expected to be continuously walking the unit for the entirety of the hour.
 - The second staff must join the staff assigned to RCM for viability checks at the top of the hour.
 - Both staff must sign off on all viability checks.
 - The RCM sheet will be revised to accommodate an extra initial for the second staff to complete verification.
- If a patient seems to be sleeping, it is the expectation that staff conducting viability checks visualize the patient and either note movement and voice or observe two full respirations. For these checks, staff must:
 - Stand at the door of the room for at least 10 seconds per patient in the room, until chest rise can be confirmed
- If patients are not on the unit at the top of the hour, staff must use the appropriate code on the RCM sheet to reflect this.

Sincerely,

Nikki Mobley

Chief Nursing Officer